

**** EXTERNAL POSITION OPENING ****

RESTAURANT HOST/HOSTESS



RATE OF PAY: Depending on Experience
Location: Seven Clans Casino Warroad MN
OPENS: 02/20/2023
CLOSES: Until Filled

SCOPE OF POSITION

Under the general supervision of the Kitchen Manager, is responsible to ensure exemplary customer service is provided to guests of Seven Clans Casinos. Other duties as assigned.

DUTIES AND RESPONSIBILITIES

- ❖ Receives guests, greets customers and answers questions regarding facility and promotions. Assists casino guests to ensure they are experiencing a great time and receive great service. Will pay special attention to VIP Player's Club Members.
- ❖ Assists with beverage serving and makes sure that servers, cashiers are aware of customer needs in a timely manner.
- ❖ Assists efforts between departments, displays literature, answers customer questions, and distributes items. Makes announcements throughout the casino to announce events, etc.
- ❖ Coordinates activities with affected departments, ensure communication is maintained in a timely manner. Greets groups and processes applicable promotional items.

REQUIRED QUALIFICATIONS

Must have a Diploma or GED, preferred experience in restaurant or food service setting. Must possess a cheerful and friendly attitude at all times and be able to make on the spot decisions regarding guest questions and needs.

SEND COMPLETE RESUME/APPLICATION REQUEST TO:
Seven Clans Casinos – Human Resources Office, Warroad MN or apply online @
www.sevenclanscasino.com or call (218) 386-3381 ext. 36040