

**** EXTERNAL POSITION OPENING ****

FOOD AND BEVERAGE SERVER



RATE OF PAY: Depending on Experience
Location: Seven Clans Casino Warroad MN
OPENS: 02/20/2023
CLOSES: Until Filled

SCOPE OF POSITION

Under the general supervision of the Kitchen Manager, is responsible to ensure exemplary customer service is provided to guests of Seven Clans Casinos. Other duties as assigned.

DUTIES AND RESPONSIBILITIES

- ❖ Provides friendly, quality customer service in a timely fashion to all guests.
- ❖ Responsible to ensure timely service is provided to all guests. Acknowledges and responds to guests immediately.
- ❖ Greets all guests in a friendly and professional manner.
- ❖ Reviews guest order and double checks for accuracy.
- ❖ Operates in accordance to approved policies and procedures.
- ❖ Ensures all transactions are recorded properly.
- ❖ Checks with guests to see if order is/was satisfactory or if any other items are requested. Promptly notifies supervisor of any complaints or problems.
- ❖ Assists guests with routine questions, contacts appropriate staff member with any questions that cannot be answered.
- ❖ Assists Servers or Bus Personnel as required.
- ❖ May assist kitchen personnel in food preparation if needed.

REQUIRED QUALIFICATIONS

Must have a Diploma or GED, preferred experience in restaurant or food service setting. Must possess a cheerful and friendly attitude at all times and be able to make on the spot decisions regarding guest questions and needs.

SEND COMPLETE RESUME/APPLICATION REQUEST TO:

Seven Clans Casinos – Human Resources Office, Warroad MN or apply online @
www.sevenclanscasino.com or call (218) 386-3381 ext. 36040