EXTERNAL POSITION OPENING
SLOT SUPERVISOR

Rate of Pay: $18.00
Location: Seven Clans- Warroad
OPENS: September 1, 2026
CLOSES: Until Filled

DUTIES AND RESPONSIBILITIES:

- Assists with payouts, ticket fills and bill and ticket jams.
- Verifies that all slot games communicate accurately with internal systems for accounting purposes; researches and resolves issues that arise.
- Installation, configuration and troubleshooting of slot player-tracking system.
- Responsible for testing, troubleshooting, parts replacement and preventative maintenance of all slot machines on the casino floor.
- Performs installation, configuration, diagnostic testing, and final testing of all slot machines and associated equipment, in accordance with the manufacturers Operation and Service Guide, and department policies and procedures.
- Removes, converts, moves, installs and/or upgrades slot machines.
- Performs slot machine verification, audits, and tests as needed by RLGC, State Inspectors and Internal and External Auditors.
- Maintains strict confidentiality of patrons, employees, management records and concerns within the Casino.
- Completes all regulatory/operational documents thoroughly and legibly.
- Walks the floor, ensuring an excellent patron experience, observing slot performance and handling disputes.
- Interact on a daily basis with all slot staff and other operational departments to maintain open communication and collect feedback.
- Assists with hiring, training, counseling, motivating, scheduling and evaluating slot staff performance and effectively handle team member conflicts, guest complaints and disputes. Responsible for rewarding and disciplining slot staff and planning, assigning and directing projects.

Benefits:

- Medical, Dental, & Vision
- Free $50,000 Life Insurance
- 401K Retirement Plan with up to 5% employer match
- Earn PTO Bi-Weekly- 19+ days per year
- Flexible Shifts
- Additional Pay $1 per hour on Weekends
- 14 Holidays- Double Pay

REQUIRED QUALIFICATIONS:

It is required the Slot Supervisor have at least a High School Diploma or GED with related experience. Supervisory experience.

SEND COMPLETED APPLICATION AND RESUME TO:
Victoria.mostrom@7clans.com – email
Online: www.sevenclanscasino.com